

### YWCA NORTHWEST OHIO 2019-2020 ANNUAL REPORT



eliminating racism empowering women **JAVCA** Northwest Ohio

# YWCA IS ON AMISSION

### **Our Mission**

**YWCA Northwest Ohio** is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.

### Our Strategic Vision

- The YWCA will be the preeminent resource in Northwest Ohio for women and children
- We will be recognized as a leader and change maker in racial justice work
- Our services will be available to communities in Northwest Ohio through satellite offices
- The YWCA will empower women to reach their leadership and economic potential

The YWCA has existed in the Toledo area since 1870, when we opened a residency for young women who came to "the big city" (Toledo) to work. In 1891, we incorporated to become affiliated with the National YWCA.

Over the past 150 years, our programs and services have evolved to meet the ever-changing needs of women, children and families in crisis. We now provide very critical services in seven main program areas: **domestic violence services, sexual assault services, parent and child care provider services, affordable housing, breast health and education, teen pregnancy prevention and racial justice education.** 

Our service area covers 20 counties in Ohio and includes offices in Lima and Mansfield, Ohio.

## **MISSION IMPACT**

# 40,992

Total number of clients and population served



Total number of volunteers

# 12,565

Total number of volunteer hours served



PAGE 02

# CHILD CARE RESOURCE & REFERRAL

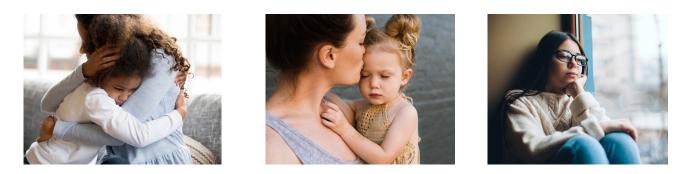
We provide a wide range of services for families and early care and education professionals including:

- Referrals to child care programs for families looking for care
- Information for families about indicators of quality in child care programs
- Assistance for parents on a variety of parenting topics
- Professional development opportunities for educational professionals
- Technical assistance for child care programs
- Coordinating initiatives that impact child care programs
- Collaborating with local community organizations to develop services and programs that affect children, families, and early childhood education professionals
- The YWCA Child Care Resource and Referral (CCR&R) is prohibited from providing child care or transportation services of any kind, per grant restrictions. The CCR&R will assist in locating child care and transportation options to meet your individual needs.





### DOMESTIC VIOLENCE SERVICES



The YWCA Domestic Violence Shelter is a 17 room, 28-bed facility providing services for survivors of domestic violence. We are committed to helping you every step of your journey to a life free from abuse. Our knowledgeable and trauma informed staff with be there to support you from your first contact with us until you reach your independent living goals.

#### Services offered include:

24/7 Shelter 24/7 Crisis Hotline 24/7 Intakes **Court Advocacy** Safety Planning **Emotional Support Domestic Violence Support Groups** Transportation Safe Space for Endangered Pets **Community Outreach Community Education** Children's Activities and Advocacy **Economic Empowerment Groups** Linkage to Community Resources Assistance with Independent Housing Domestic Violence 'Step-Down Housing' for domestic violence survivors exiting our 60-day emergency Domestic **Violence Shelter** 

## HEALTHY CONNECTIONS

Healthy Connections is devoted to women's health through the following programs: YWCA Breast Cancer Awareness and Early Detection Program

This program targets women over the age of 40 who are under-insured and under-served. We provide them with education and free screening services for breast cancer.

#### YWCA Community Health Worker Infant Mortality Awareness

The YWCA Healthy Connections Community Health Worker provides care coordination to women in the community to decrease the incidence of low birth weight. Infant mortality is defined as the death of a live-born baby before his or her first birthday.





## PERMANENT SUPPORTIVE HOUSING

The YWCA of Northwest Ohio strives to be a powerful, proactive force for the support and advancement of women and girls, while continuing to work for peace, justice, equality and dignity for all people. Community Properties of Ohio (CPO Management) strives to be a national model of affordable housing management and maintains a reputation for exceptional standards in maintenance and customer service.

With a shared vision, we are committed to providing quality, affordable housing to women with special needs. The Residences at the YWCA of Northwest Ohio offer brand new studio, 1 and 2 bedroom permanent homes for the families we serve.





### **RACIAL JUSTICE**

The YWCA of Northwest Ohio's approach to racial justice goes beyond changing hearts and minds. We strive to transform communities, systems, and public policy throughout Northwest Ohio with the following initiatives:





iric Garner Philando Castile Ahmaud Arbery Walter Scott Eric Harris		
Sean Reed Freddie Grey Tamir Rice Michael Brown Trayvon Martin		
lichael Brown Philando Castile George Floyd John Crawford III		
Ahmaud Arbery <b>Trayvon Martin</b> Tamir Rice Alton Sterling Eric Garner		
Sandra Bland SAY THEIR NAMES Tony McDade		
Eric Garner Randolph Evans Ahmaud Arbery Alton Sterling		
Randolph Evans Eric Harris Corey Jones Freddie Grey Sean Reed		
Reonna Taylor Sandra Bland Philando Castile Breonna Taylor		
eorge Floyd Freddie Grey Sandra Bland Alton Sterling empowering women		
Michael Brown Sean Reed Walter Scott Tamir Rice YWCa		

#### **Stand Against Racism**

Our annual campaign which builds community among those who work for racial justice, raises awareness about racism, and encourages community members to take action for change.

#### **Community Book Discussions**

The YWCA of Northwest Ohio Virtual Book Discussion Group is free and open to all adults featuring themes of racial and social justice.

#### **Racial Justice Lunch & Learn Webinars**

The YWCA of Northwest Ohio and Healthy Lucas County began presenting a series of lunch & learns focusing on health equity in 2020.

#### **Dialogue to Change**

Dialogue to Change employs "face to face" facilitated conversation between members of two or more social identity groups, in an effort to positively inform, and wholeheartedly impact all groups about amicable cultural etiquette. With a focus on racial communicative etiquette, Dialogue groups give the participants the safety and freedom to discuss race, cultural differences and shed light on their own implicit biases.

### **RAPE CRISIS CENTER**

The YWCA Rape Crisis Center offers 24-hour, 7 day crisis line availability for victims of sexual assault and their families and friends, support groups, and scheduled appointments at the office during business hours. Also, the Center offers emergency housing and financial aid if needed.

Sexual Violence is a public health epidemic in the United States and in Ohio, impacting our family members, neighbors and friends. The term "sexual violence" encompasses all abusive and coercive acts of violence in which sex/sexuality is used as a weapon to harm, humiliate, control, exploit, and/or intimidate. It impacts individuals of all ages and demographic boundaries.

Sexual violence is a traumatic crime that affects survivors physically, mentally, emotionally, behaviorally and spiritually. It also impacts families, communities, and systems.

Sexual assault in any form is often a devastating crime. Assailants can be strangers, acquaintances, friends, or family members. Assailants commit sexual assault by way of violence, threats, coercion, manipulation, pressure, or tricks. Whatever the circumstances, no one asks or deserves to be sexually assaulted.



## YOUTH DEVELOPMENT

The YWCA Youth Development Department empowers youth by providing national best practice teen pregnancy prevention programs in Toledo Public Schools and a variety of school districts in Allen County. The YWCA's teen pregnancy prevention efforts are making a significant difference. Teen birth rates in Lucas County have dropped nearly in half as part of a national trend that researchers attribute in large part to comprehensive sexuality education programs such as those that the YWCA provides. Although the state of Ohio and Lucas County have seen a decline in teen birth rates, it remains a problem for area youth.

Teen pregnancy is associated with increased poverty, increased school dropout rates, low educational obtainment, and increased health issues. Through our programs, students learn resiliency, refusal skills, and goal setting which result in the ability to make more responsible and healthy choices. Our goal is to assist schools, parents, and the community in providing a unified voice in the promotion of healthy life-style education.

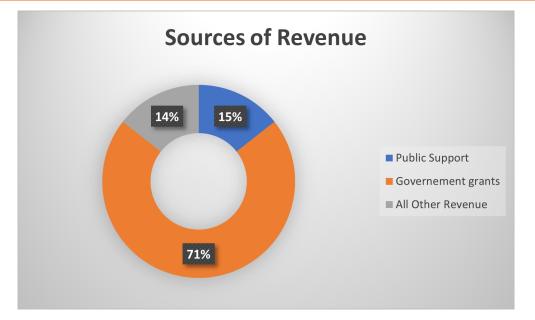
#### **Teen Outreach Program**

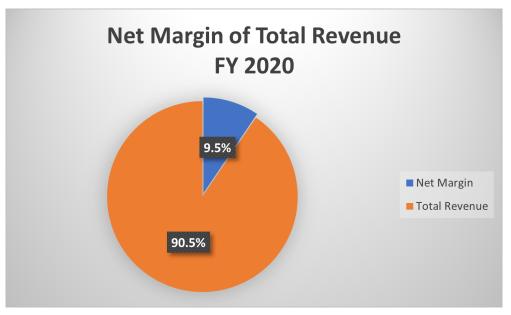
TOP is an after-school program that offers weekly meetings where students can discuss teen issues, choose and participate in community service projects, and connect positively with peers. Research has proven that service learning improves character, values, responsibility, and academics while providing a sense of connectedness to the school and community, and promotes social and emotional skills. YWCA TOP teens contribute over 3,000 service hours to the community annually.



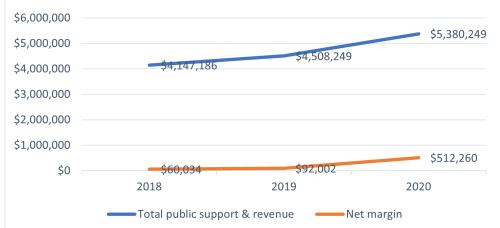


### REVENUE





#### Total Revenue, Net Operating Margin FY years ending June 30, 2018-2020



### FINANCIAL STATEMENT

### **Public Support (consolidated)**

Foundations, trusts	\$135,077
Other contributions	515,042
United Way of Greater Toledo	123,661
Total Public Support	\$773,780

#### Revenue

Government fees, grants	\$3,831,321
Non-governmental grants	91,732
Program service fees	200,757
Performance incentives	126,000
Special events	156,405
Rental income	10,949
Investment income (loss)	(109,118)
Distributions from perpetual trusts	349,128
Net realized/unrealized gain from trusts	(94,691)
Other	43,986
Total Revenue	\$4,606,469
Total Public Support and Revenue	\$5,380,249

#### **Expenses**

Program services Management and general Fundraising	$$4,728,369\ 230,138\ 54,375$
Total Expenses	\$5,012,882
Forgiveness of Paycheck Protection Program	\$144,893
Net Margin	\$512,260

### **OUR LEADERSHIP TEAM**

### BOARD OF DIRECTORS

Chair Diane Friedman

Vice Chair Stacey Mallett

Vice Chair Karyn McConnell

Treasurer Jerilyn Main, CPA

Secretary Amy Hoffman

#### BOARD MEMBERS

Jacalyn Brown

Debora Gregory

Ireatha Hollie

Leah Maguire

Stacey Mallett

Melody Piller

Meghan Roth

Valerie Thompson

Lisa Washington

#### MANAGEMENT **TEAM**

President and CEO Lisa McDuffie

Associate Executive Officer Shelly Ulrich

> Finance Director Taryn Payne

Executive Assistant Marla Garner

Child Care Resource and Referral Director Suzanne Gall

Domestic Violence Shelter Director Rachael Gardner

Healthy Connections Director Winda Birt

> Operations Director Dan Laytart

Rape Crisis Center Director Shelly Ulrich, Interim

Youth Development Director Penny Tullis